

# Centerton Utilities User Agreement

517 N Main St • Centerton, AR 72719

• Tel: (479) 795-0222 • E-mail: [admin@cuar.us](mailto:admin@cuar.us) • Website: [www.centertonutilities.com](http://www.centertonutilities.com)

I hereby make application to Centerton Utilities, herein after referred to as CU, and request that the property located at the address provided below be connected to CU's system to be supplied with water service, and sewer service where applicable, upon the terms and conditions set forth on the reverse side of this agreement. In consideration thereof, by signing this application below, I agree to the provisions set forth on the reverse side of this agreement. **Effective Feb. 1, 2025 a new user application fee of \$25.00 will be assessed on the first billing statement and due by the first month's billing due date.**

☐ Owner ☐ Landlord ☐ Renter

Service Date: \_\_\_\_\_

Landlord/Property Mgmt Co \_\_\_\_\_

Primary Name:

1) \_\_\_\_\_ X \_\_\_\_\_  
Signature of Applicant Date

Phone# \_\_\_\_\_ DL# \_\_\_\_\_  
State

Email: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Social Security # \_\_\_\_\_

Additional: 2) \_\_\_\_\_ X \_\_\_\_\_  
Signature of Applicant Date

Phone# \_\_\_\_\_ DL# \_\_\_\_\_  
State

Email: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Social Security # \_\_\_\_\_

Service address: \_\_\_\_\_

Billing address: \_\_\_\_\_

Type of Account: ☐ Residential

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## For Office Use Only:

Security Deposit Amount: \$ \_\_\_\_\_ ☐ Check ☐ Cash ☐ CC Conf # \_\_\_\_\_ Work Order \_\_\_\_\_

Account # \_\_\_\_\_ Auto Draft: ☐ Yes ☐ No Bank Deposit Date: \_\_\_\_\_

First Read Date: \_\_\_\_\_ First Bill Due Date: \_\_\_\_\_ Paperless Billing: \_\_\_\_\_

# Centerton Utilities

517 N Main St. Centerton, AR 72719-9400

Phone (479) 795-0222

E-mail: admin@cuar.us

In consideration thereof, I agree:

1. To pay all applicable deposits, service charges, rates, meter connection charges or tapping fees, and any other charges imposed by CU, and to comply at all times with the ordinances, rules and regulations thereof relating to water service, making them part of this agreement.
2. To pay a Security Deposit, which is refundable, in accordance with the rules and regulations of Centerton Utilities. A new user application fee of \$25.00 will be assessed on your first billing and due with your first month's billing due date.
3. For new locations, to pay water and sewer system connection and tapping fees in accordance with the CU Schedule of Fees as approved by the Centerton Waterworks and Sewer Commission.
4. For new homes on septic systems, I will present to CU a copy of the final inspection of my septic system within thirty (30) days after my meter is set. Service will be immediately disconnected if the CWSD does not receive a copy of the final septic inspection.
5. My water bills are sent out on a monthly basis. Cycle 1 customers are due on the 15<sup>th</sup> of each month and Cycle 2 customers are due on the 22<sup>nd</sup>. To avoid a ten percent (10%) penalty being added to the net amount of my bill, it must be paid on time.
6. To install, when applicable, and maintain in good order and condition at all times, at my expense, the necessary service lines to cause the property, which is owned or occupied by me, to be connected with the CU System. The installation and maintenance of said service lines shall be made by duly licensed Master Plumbers in accordance with the Arkansas State Plumbing Code. All leaks or other defects in the service lines shall be immediately repaired at my sole expense.
7. To obtain a plumbing permit from the city or county when applying for water services and pay the appropriate fees. All homes or mobile homes connecting to the CU System are to be in compliance with the Arkansas State Plumbing Code. Newly constructed homes shall have all necessary inspections performed by the City of Centerton's or Benton County's Plumbing Inspector. Service will be immediately disconnected if a plumbing permit and inspections are not obtained.
8. If the water main is on the opposite side of the road, I shall pay for the road crossing. Fees are in accordance with the CU Schedule of Fees as approved by the Centerton Waterworks and Sewer Commission. These Fees will be paid by me at the time of this application and put into a non-interest bearing escrow account and actual costs will be charged against this amount. If the cost of the road bore is more than the fee, then a bill will be issued to me for the additional amount and I will be responsible for payment of this amount before a meter is set. If there are any monies remaining after the bore is completed, they will be refunded to me (*please allow 10 working days to process*) or applied to my account, whichever I prefer.
9. Centerton Utilities shall in no way be responsible for maintaining any service line owned by me, or for damages done by water escaping therefrom or for defects in my service lines connecting to the CU System. The CU or Centerton Waterworks and Sewer Commission shall not be held responsible for: (a) the breaking of any service lines or apparatus, (b) any failure in the supply of water, or (c) the stoppage of the flow of water for any reason.
10. **Without additional notice, service will be disconnected after the 15th day of non-payment or in cases of inadequate (*the amount paid is less than the required amount*) payment. Further, without additional notice, service will be disconnected for my failure to comply with all or any part of this agreement. I also understand that for my service to be resumed, full payment of my bill must be made along with a \$30.00 reconnection fee during the normal office hours of 8:00am – 4:30pm**