

Highfill Public Works

2. My Solid Waste bills are sent out on a monthly basis, normally around the 30th day of the month, and are due and payable on or by the 28th of the following month, and that to avoid a ten percent (10%) penalty being added to the net amount of my bill it must be paid on time.

3. The services to be provided include the following, and I shall comply with the requirements set forth herein as a condition to receiving the collection, removal and disposal of residential solid waste service.

Trash: Curbside Service

- You must have your trash set curbside by 6:00 AM on the morning of your scheduled collection day. All trash must be bagged and in the cart.
- Only materials generated by you, the resident, will be collected. Materials generated by contractors, such as construction and demolition debris (dry wall, shingles, lumber, bathroom fixtures, etc.) must be disposed of by you or your contractor as these materials will not be acceptable under this collection program.
- **Do not** place the following materials curbside: Fluids of any kind, batteries, engine parts, pesticides, herbicides or insecticides, fluorescent bulbs, tires and other hazardous waste. Please contact Benton County Solid Waste District for program information; phone (479) 795-0751, for instructions on how to dispose of these materials.

Trash: Dumpster

- Residents that have a larger volume of trash can opt to have a trash dumpster instead of curbside service. There are four sizes available.
- Only materials generated by you, the resident, will be collected. Materials generated by contractors, such as construction and demolition debris (dry wall, shingles, lumber, bathroom fixtures, etc.) must be disposed of by you or your contractor as these materials will not be acceptable under this collection program.
- **Do not** place the following materials in the dumpster: Fluids of any kind, batteries, engine parts, pesticides, herbicides or insecticides, fluorescent bulbs, tires and other hazardous waste. Please contact Benton County Solid Waste District for program information, phone (479) 795-0751, for instructions on how to dispose of these materials.

Billing

- Billing will be performed by the City of Highfill on your utility bill, including water and sewer services, if applicable. If you do not have water and/or sewer services provided by the City of Highfill, you will get a bill for these services only.
- Rates are subject to change at any time.

Holiday Schedule

- The following holidays are observed. ***If your trash day falls on one of the holidays listed below then your trash will be picked up on the following day.*** If you choose not to put your trash out on trash day, your trash will not be picked up until the following week on your normal day of service.
- **Thanksgiving Day Christmas Day New Years Day**
 - **Without additional notice, I understand and agree that service will be discontinued after the 15th day of non-payment or in cases of inadequate (the amount paid is less than the required amount) payment. Further, without additional notice, I understand and agree that service will be discontinued for my failure to comply with all or any part of this Agreement. I also understand and agree that for my service to be resumed; full payment of my bill must be made during the normal office hours of 8:00 a.m. – 4:30 p.m.**