

Highfill Waterworks

500 Keller Road, PO Box 369, Centerton AR 72719-0369
(479) 795-0222, FAX (479) 795-0846 E-mail: admin@centertonutilities.com

WATER USER AGREEMENT (New Service)

I hereby make application to the City of Highfill and the Highfill Water/Wastewater Department and request that the property located at the address below be connected to the Highfill Water System to be supplied with water service upon the terms and conditions set forth herein. **I agree to pay a one-time user set up fee of \$15.00 either upon application date or to be billed on my first bill.** In consideration thereof, by signing this application below, I agree to the provisions set forth on the reverse side of this agreement.

Builder Owner Landlord Renter Service Date: _____

Primary Name:

1) _____ X _____
Signature of Applicant Date

Phone# _____ DL# _____ State _____ Social Security # _____

Email: _____ Date of Birth: _____

Additional:

2) _____ X _____
Signature of Applicant Date

Phone# _____ DL# _____ State _____ Social Security # _____

Email: _____ Date of Birth: _____

Service address: _____

Billing address: _____

Type of Account: Residential Irrigation Agricultural Commercial Lot Assessment Fire Hydrant

For Office Use Only:

Meter Deposit Amount: \$ _____ Check Cash CC Conf # _____ Work Order _____

Account # _____ Auto Draft: Yes No **Bill Set up Fee or Paid \$15** Bank Deposit Date: _____

First Read Date: _____ First Bill Due Date: _____ Paperless Billing: _____

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1. To pay all applicable deposits, service charges, rates, meter connection charges or tapping fees, and any other charges imposed by the City of Highfill and the Highfill Water/Wastewater Department, and to comply at all times with the ordinances, rules and regulations thereof relating to water service, making them part of this agreement.
2. To pay a deposit of \$150.00 for residential accounts or \$800.00 for commercial/agricultural meters larger than a standard 5/8", being refundable in accordance with the rules and regulations of the Highfill Water/Wastewater Department.
3. To pay a system or meter connection or tapping fee in accordance with the Highfill Water/Wastewater Department Schedule of Fees as approved by the Highfill Water Committee.
4. For new homes, I will present to the Highfill Water/Wastewater Department a copy of the final inspection of my septic system within ninety (90) days after my meter is set. Service will be immediately disconnected if the Highfill Water/Wastewater Department does not receive a copy of the final septic inspection.
5. My water bills are sent out on a monthly basis, normally about the 30th day of the month, and are due on or by the 28th of the following month, and that to avoid a ten percent (10%) penalty being added to the net amount of my bill it must be paid on time.
6. To install and maintain in good order and condition at all times, at my expense, the necessary service lines to cause the property, which is owned or occupied by me, to be connected with the Highfill Water System. The installation and maintenance of said service lines shall be made by duly licensed plumbers in accordance with the Arkansas State Plumbing Code. All leaks or other defects in the service lines shall be immediately repaired at my sole expense.
7. To obtain a plumbing permit when applying for water services and pay the appropriate fees. All homes or mobile homes connecting to the Highfill Water System are to be in compliance with the Arkansas State Plumbing Code. Newly constructed homes shall have a rough in, yard line, top-out, and final inspection performed by the Highfill Water/Wastewater Department Plumbing Inspector. Service will be immediately disconnected if a plumbing permit and inspections are not obtained.
8. If the water main is on the opposite side of the road, I shall pay for the road crossing. Fees are in accordance with the Highfill Water/Wastewater Department Schedule of Fees as approved by the Highfill Water Committee. These Fees will be paid by me at the time of this application and put into a non-interest bearing escrow account and actual costs will be charged against this amount. If the cost of the road bore is more than the fee, then a bill will be issued to me for the additional amount and I will be responsible for immediate payment of this amount
9. The Water/Wastewater Department for the City of Highfill shall in no way be responsible for maintaining any service line owned by me, or for damages done by water escaping therefrom or for defects in my service lines connecting to the Highfill Water System. The City of Highfill and its Water/Wastewater Department shall not be held responsible for: (a) the breaking of any service lines or apparatus, (b) any failure in the supply of water, or (c) the stoppage of the flow of water for any reason.
10. **Without additional notice, service will be disconnected after the 15th day of non-payment or in cases of inadequate (the amount paid is less than the required amount) payment. Further, without additional notice, service will be disconnected for my failure to comply with all or any part of this agreement. I also understand that for my service to be resumed, full payment of my bill must be made along with a \$40.00 reconnection fee during the normal office hours of 8:00 a.m.-4:30p.m.**